

Addendum to Master Services Agreement

- i. This service addendum is made pursuant to the Master Services Agreement (The “Agreement”) between (1) the customer (who is identified in the accompanying electronic rider, the terms of which are explicitly incorporated herein) and the customer’s affiliates (collectively the “Customer”) and (2) Dynamic Quest, LLC (“Dynamic Quest”).
- ii. Term of Service: This Addendum will remain in effect until the termination date of the Agreement.

Description of the Addendum

This addendum documents all equipment and SSL VPN Licenses managed, co-managed or monitored by Dynamic Quest.

The table lists the type of equipment Dynamic Quest can or cannot manage or co-manage.

Types of equipment supported by Dynamic Quest	Types of equipment not supported by Dynamic Quest
• Firewalls • Power Management Equipment • Servers • Switches – Layer 2 and Layer 3 • Uninterrupted Power Supply (UPS) • Wi-Fi • Workstations	• Alarm Systems • Camaras • Factory Equipment • Fire & Security Systems • Generators • Point of Sale Systems • Printers • Scanners • SD-WAN • Shredders • Voice Systems • VoIP Systems

The specific equipment listed in the tables below are eligible for Managed or Co-Managed Services and may be owned by Dynamic Quest or Customer owned equipment.

For Customer owned equipment, if the Customer elects to have Dynamic Quest provide management or co-management services for the equipment, the Customer must :

- i. Have a manufacturer warranty or a 3rd party warranty; and,
- ii. The firmware and operating system (OS) must be using the most current versions and up to date on all patches.

- i. If equipment firmware and operating systems are not the current versions and/or the patches are not up to date, the Customer must contract with Dynamic Quest to bring the equipment up to date, in accordance with Addendum E.

Equipment that has reached end of life or end of service is not eligible to be Managed, Co-managed or Monitored.

Equipment Eligible for Managed or Co-Managed Services

Workstations		
Product Name	Product Code	Description
Dell		
	Dell Latitude 3550 - 15.6" screen	Intel Core i5-1335U 16GB: 2 x 8GB, DDR5 256GB, M2 2230, TLC PCIe Gen 4 N
	Dell Latitude 5550 - 15.6" screen	Intel Core i7-1365U 16GB LPDDR5 512GB PCIe NVMe SSD
Jump Box - Dell Optiplex MFF i5, 32GB RAM, 256 SSD	Dell Optiplex 7020 MFF	Collector Device/Jump Box - Dell OptiPlex 7020 with 512 SSD and 3 year protection plan
DQHWR - Dell Micro Desktop Silver	DQ-DT-Dell Micro Silver	Dell Micro Desktop, i5, 16GB, 256SSD, 3yr pro support
DQHWR - Dell Micro Desktop Platinum	DQ-DT-Dell Micro Platinum	Dell Micro Desktop, i7, 32GB, 512SSD 3 yr pro support
DQHWR - Dell Micro Desktop Gold	DQ-DT-Dell Micro Gold	Dell Micro Desktop, i7, 16GB, 512SSD 3yr pro support
DQHWR Dell SFF Desktop Gold	DQHWR-DT-Dell SFF Gold	Dell Small Form Factor Desktops, i7, 16GB, 512SSD 3yr pro support
DQHWR Dell SFF Desktop Silver	DQHWR-DT-Dell SFF Silver	Dell Small Form Factor Desktop, i5, 16GB, 256SSD, 3yr pro support
DQHWR Dell SFF Desktop Platinum	DQHWR-DT-Dell SFF Platinum	Dell Small Form Factor Desktop, i7, 32GB, 512SSD 3 yr pro support
DQHWR - Dell 14" Laptop Gold	DQ-LT-Dell 14" Laptop Gold	Dell 14" Plus Laptop, i7, 16GB, 512SSD 3yr pro support
DQHWR - Dell 14" Laptop Silver	DQ-LT-Dell 14" Laptop Silver	Dell 14" Standard Laptop, i5, 16GB, 256SSD, 3yr pro support
DQ-LT-Dell 14" Laptop Platinum	DQHWR - Dell 14" Laptop Platinum	Dell 14" Super Laptop, i7, 32GB, 512SSD 3 yr pro support
DQHWR - Dell 15" Laptop Gold	DQ-LT-Dell 15" Laptop Gold	Dell 15" Plus Laptop, i7, 16GB, 512SSD 3yr pro support
DQHWR - Dell 15" Laptop Silver	DQ-LT-Dell 15" Laptop Silver	Dell 15" Standard Laptop, i5, 16GB, 256SSD, 3yr pro support
DQHWR - Dell 15" Laptop Platinum	DQ-LT-Dell 15" Laptop Platinum	Dell 15" Super Laptop, i7, 32GB, 512SSD 3 yr pro support

Infrastructure Equipment			
Equipment Manufacturer	Product Code	Category	Supported Features
SonicWall			
DQHWR - SonicWall TZ470 - Firewall Appliance - 8 Port w/3-year Secure Upgrade + Adv Ed	DQ-FW-02-SSC-6799	Firewall	SonicWall TZ470 Firewall Appliance - 8 Port - 10/100/1000Base-T - 2.5 GB - DES, 3DES, MD5, SHA-1, AES (128-bit), AES (192-bit), AES (256-bit) - 8 x RJ-45 - 2.0 Expansion Slots - 3 Year Secure Upgrade Plus Advanced Edition - Desktop, Rack-mountable
DQHWR - SonicWall TZ470- Firewall Appliance - 8 Port	DQ-FW-02-SSC-2829	Firewall	SonicWall TZ470 Network Security/Firewall Appliance - 8 Port - 10/100/1000Base-T - 2.5 Gb Ethernet - DES, 3DES, MD5, SHA-1, AES (128-bit), AES (192-bit), AES (256-bit) - 8 x RJ-45 - 2 Total Expansion Slots - Desktop, Rack-mountable - TAA Compliant
DQHWR - SonicWall TZ570 - Firewall Appliance - 8 Port w/3-year Secure Upgrade + Adv Ed	DQ-FW-02-SSC-5687	Firewall	SonicWall TZ570 Firewall Appliance - 8 Port - 10/100/1000Base-T - 5 GB - DES, 3DES, MD5, SHA-1, AES (128-bit), AES (192-bit), AES (256-bit) - 8 x RJ-45 - 2.0 Expansion Slots - 3 Year Secure Upgrade Plus Advanced - Desktop, Rack-mountable

Infrastructure Equipment			
Equipment Manufacturer	Product Code	Category	Supported Features
Sonic Wall			
DQHWR - SonicWall TZ570 - Firewall Appliance - 8 Port	DQ-FW-02-SSC-2833	Firewall	SonicWall TZ570 Network Security/Firewall Appliance - 8 Port - 10/100/1000Base-T - 5 Gigabit Ethernet - DES, 3DES, MD5, SHA-1, AES (128-bit), AES (192-bit), AES (256-bit) - 8 x RJ-45 - 2 Total Expansion Slots - Desktop, Rack-mountable - TAA Compliant
DQHWR - SonicWall TZ570 HA - Firewall Appliance - 8 Port	DQ-FW-02-SSC-5694	Firewall	SonicWall TZ570 High Availability Firewall - 8 Port - 10/100/1000Base-T - 5 Gigabit Ethernet - DES, 3DES, MD5, SHA-1, AES (128-bit), AES (192-bit), AES (256-bit) - 8 x RJ-45 - 2 Total Expansion Slots - Desktop, Rack-mountable - TAA Compliant
DQHWR - SonicWall TZ670 - Firewall Appliance - 8 Port	DQ-FW-02-SSC-2837	Firewall	SonicWall TZ670 Network Security/Firewall Appliance - 8 Port - 10/100/1000Base-T, 10GBase-X - 10 Gb Ethernet - DES, 3DES, MD5, SHA-1, AES (128-bit), AES (192-bit), AES (256-bit) - 8 x RJ-45 - 2 Total Expansion Slots - Desktop, Rack-mount

Infrastructure Equipment			
Equipment Manufacturer	Product Code	Category	Supported Features
Sonic Wall			
DQHWR - SonicWall TZ470 HA - Firewall Appliance - 8 Port	DQ-FW-02-SSC-6385	Firewall	SonicWall TZ470 High Availability Firewall - 8 Port - 10/100/1000Base-T - 2.5 Gigabit Ethernet - DES, 3DES, MD5, SHA-1, AES (128-bit), AES (192-bit), AES (256-bit) - 8 x RJ-45 - 2 Total Expansion Slots - Desktop, Rack-mountable - TAA Compliant
DQHWR - SonicWall TZ270 HA - Firewall Appliance - 8 Port	DQ-FW-02-SSC-6447	Firewall	SonicWall TZ270 High Availability Firewall - 8 Port - 10/100/1000Base-T - Gigabit Ethernet - DES, 3DES, MD5, SHA-1, AES (128-bit), AES (192-bit), AES (256-bit) - 8 x RJ-45 - Desktop, Rack-mountable - TAA Compliant
DQHWR - SonicWall TZ370 - Firewall Appliance - 8 Port w/3-year Secure Upgrade + Adv Ed	DQ-FW-02-SSC-6821	Firewall	SonicWall TZ370 Network Security/Firewall Appliance - 8 Port x RJ-45 - 10/100/1000Base-T-Gigabit Ethernet-DES, 3DES, MD5, SHA-1, AES (128-bit), AES (192-bit), AES (256-bit)-3 Year Secure Upgrade Plus Advanced Edition, Rack-mountable - TAA Compliant

Infrastructure Equipment			
Equipment Manufacturer	Product Code	Category	Supported Features
Sonic Wall			
DQHWR - SonicWall NSA 2700 HA - Firewall Appliance - 16 Port	DQ-FW-02-SSC-7367	Firewall	SonicWall NSA 2700 High Availability Firewall - 16 Port - 10/100/1000Base-T, 10GBase-X - 10 Gb Ethernet - DES, 3DES, MD5, SHA-1, AES (128-bit), AES (192-bit), AES (256-bit) - 16 x RJ-45 - 3 Total Expansion Slots - 1U - Rack-mountable - TAA Compliant
DQHWR - SonicWall NSA 3700 HA - Firewall Appliance - 24 Port	DQ-FW-02-SSC-7368	Firewall	SonicWall NSA 3700 High Availability Firewall - 24 Port - 10/100/1000Base-T, 10GBase-X - 10Gb Ethernet - DES, 3DES, MD5, SHA-1, AES (128-bit), AES (192-bit), AES (256-bit) - 24 x RJ-45 - 10 Total Expansion Slots - 1U - Rack-mount
DQHWR - SonicWall NSA 2700 - Firewall Appliance - 16 Port - 3-year Secure Upgrade + Adv Ed	DQ-FW-02-SSC-8200	Firewall	SonicWall NSA 2700 Firewall Appliance - 16 Port - 10/100/1000Base-T, 10GBase-X-10GB- DES, 3DES, MD5, SHA-1, AES (128-bit), AES (192-bit), AES (256-bit) - 16 x RJ-45 - 3.0 Expansion Slots - 3 Yr Secure Upgrade Plus Advanced Edition - 1U - Rack-mount

Infrastructure Equipment			
Equipment Manufacturer	Product Code	Category	Supported Features
Sonic Wall			
DQHWR - SonicWall NSA 3700 - Firewall Appliance - 24 Port - 3-year Secure Upgrade + Adv Ed	DQ-FW-02-SSC-8205	Firewall	SonicWall NSA 3700 Firewall Appliance - 24 Port - 10/100/1000Base-T, 10GBase-X-10GB-DES, 3DES, MD5, SHA-1, AES (128-bit), AES (192-bit), AES (256-bit) - 24 x RJ-45 - 10.0 Expansion Slots - 3Yr Secure Upgrade Plus Advanced Edition - 1U - Rack-mount
DQHWR - SonicWall NSA 4700 HA- Firewall Appliance - 24 Port	DQ-FW-02-SSC-8986	Firewall	SonicWall NSA 4700 High Availability Firewall - 24 Port - 10/100/1000Base-T, 10GBase-X - Gb Ethernet - AES (192-bit), DES, MD5, AES (256-bit), 3DES, AES (128-bit), SHA-1 - 3000 VPN - 24 x RJ-45 - 6.0 Total Expansion Slots - 1U - Rack-mount
DQHWR - SonicWall NSA 6700 HA - Firewall Appliance - 16 Port	DQ-FW-02-SSC-8988	Firewall	SonicWall NSA 6700 High Availability Firewall - 16 Port - 10/100/1000Base-T, 10GBase-X, 40GBase-X - 40GB ENET - AES (192-bit), DES, MD5, AES (256-bit), 3DES, AES (128-bit), SHA-1 - 6000 VPN - 16 x RJ-45 - 14.0 Expansion Slots - 1U - Rack-mountable

Infrastructure Equipment			
Equipment Manufacturer	Product Code	Category	Supported Features
Sonic Wall			
DQHWR - SonicWall NSa 4700 - Firewall Appliance - 24 Port - 3-year Secure Upgrade + Adv Ed	DQ-FW-02-SSC-9554	Firewall	SonicWall NSa 4700 Firewall - 24 Port - 10/100/1000Base-T, 10GBase-X-1GB ENET-AES (192-bit), DES, MD5, AES (256-bit), 3DES, AES (128-bit), SHA-1 - 3000 VPN - 24 x RJ-45 - 6.0 Expansion Slots - 3 Year Secure Upgrade Plus Advanced - 1U - Rack-mountable
DQHWR - SonicWall NSa 6700 - Firewall Appliance - 16 Port - 3-year Secure Upgrade + Adv Ed	DQ-FW-02-SSC-9582	Firewall	SonicWall NSa 6700 Firewall - 16 Port - 10/100/1000Base-T, 10GBase-X, 40GBase-X-40GB ENET-AES(192-bit),DES,MD5, AES(256-bit),3DES,AES(128-bit),SHA-1 - 6000 VPN - 16 x RJ-45 - 14.0 Expansion Slots - 3 Yr Secure Upgrade Plus Advanced - 1U Rack-mount
DQHWR - SonicWall NSa 5700 HA - Firewall Appliance - 26 Port	DQ-FW-02-SSC-1715	Firewall	SonicWall NSa 5700 High Availability Firewall - Intrusion Prevention - 26 Port - 10/100/1000Base-T, 10GBase-X, 10GBase-T - 10 Gb Ethernet - AES (192-bit), DES, MD5, AES (256-bit), 3DES, AES (128-bit), SHA-1 - 4000 VPN - 26 x RJ-45 - 6 Total Expansion

Infrastructure Equipment			
Equipment Manufacturer	Product Code	Category	Supported Features
Sonic Wall			
DQHWR - SonicWall TZ270 - Firewall Appliance - 8 Port	DQ-FW-02-SSC-2821	Firewall	SonicWall TZ270 Network Security/Firewall Appliance - 8 Port - 10/100/1000Base-T - Gigabit Ethernet - DES, 3DES, MD5, SHA-1, AES (128-bit), AES (192-bit), AES (256-bit) - 8 x RJ-45 - Desktop, Rack-mountable - TAA Compliant
DQHWR - SonicWall TZ370 - Firewall Appliance - 8 Port	DQ-FW-02-SSC-2825	Firewall	SonicWall TZ370 Network Security/Firewall Appliance - 8 Port - 10/100/1000Base-T - Gb Ethernet - DES, 3DES, MD5, SHA-1, AES (128-bit), AES (192-bit), AES (256-bit) - 8 x RJ-45 - Desktop, Rack-mount
DQHWR - SonicWall NSA 2700 - Firewall Appliance - 16 Port	DQ-FW-02-SSC-4324	Firewall	SonicWall NSA 2700 Network Security/Firewall Appliance - 16 Port - 10/100/1000Base-T, 10GBase-X - 10 Gb Ethernet - DES, 3DES, MD5, SHA-1, AES (128-bit), AES (192-bit), AES (256-bit) - 16 x RJ-45 - 3 Total Expansion Slots - 1U - Rack-mount - TAA
DQHWR - SonicWall NSA 3700 - Firewall Appliance - 24 Port	DQ-FW-02-SSC-4326	Firewall	SonicWall NSA 3700 Network Security/Firewall Appliance - 24 Port - 10/100/1000Base-T, 10GBase-X - 10Gb Ethernet - DES, 3DES, MD5, SHA-1, AES (128-bit), AES (192-bit), AES (256-bit) - 24 x RJ-45 - 10.0 Total Expansion Slots - 1U - Rack-mount

Infrastructure Equipment			
Equipment Manufacturer	Product Code	Category	Supported Features
Sonic Wall			
DQHWR - SonicWall NSA 4700 - Firewall Appliance - 24 Port	DQ-FW-02-SSC-4328	Firewall	SonicWall NSA 4700 Firewall Appliance - 24 Port - 10/100/1000Base-T, 10GBase-X - Gigabit Ethernet - AES (192-bit), DES, MD5, AES (256-bit), 3DES, AES (128-bit), SHA-1 - 3000 VPN - 24 x RJ-45 - 6.0 Expansion Slots - 1U - Rack-mountable
DQHWR - SonicWall NSa 5700 - Firewall Appliance - 26 Port	DQ-FW-02-SSC-4330	Firewall	SonicWall NSA 5700 Firewall Appliance - Intrusion Prevention - 26 Port - 10/100/1000Base-T, 10GBase-X, 10GBase-T-10 GB -AES (192-bit), DES, MD5, AES (256-bit), 3DES, AES (128-bit), SHA-1 - 4000 VPN - 26 x RJ-45 - 6.0 Expansion Slots - 1U - Rack-mount
DQHWR - SonicWall NSa 6700 - Firewall Appliance - 16 Port	DQ-FW-02-SSC-4332	Firewall	SonicWall NSA 6700 Firewall Appliance - 16 Port - 10/100/1000Base-T, 10GBase-X, 40GBase-X - 40 GB Ethernet - AES (192-bit), DES, MD5, AES (256-bit), 3DES, AES (128-bit), SHA-1 - 6000 VPN - 16 x RJ-45 - 14.0 Total Expansion Slots - 1U - Rack-mountable
DQHWR - SonicWall TZ670 - Firewall Appliance - 8 Port - 3-year Secure Upgrade + Adv Ed	DQ-FW-02-SSC-5684	Firewall	SonicWall TZ670 Firewall Appliance - 8 Port - 10/100/1000Base-T, 10GBase-X-10GB-DES, 3DES, MD5, SHA-1, AES (128-bit), AES (192-bit), AES (256-bit) - 2.0 Expansion Slots - 3 Year Secure Upgrade Plus Advanced Edition - Desktop, Rack-mountable

Infrastructure Equipment			
Equipment Manufacturer	Product Code	Category	Supported Features
Sonic Wall			
DQHWR - SonicWall TZ370 HA - Firewall Appliance - 8 Port	DQ-FW-02-SSC-6443	Firewall	SonicWall TZ370 High Availability Firewall - 8 Port - 10/100/1000Base-T - Gigabit Ethernet - DES, 3DES, MD5, SHA-1, AES (128-bit), AES (192-bit), AES (256-bit) - 8 x RJ-45 - Desktop, Rack-mountable
DQHWR - SonicWall TZ670 HA - Firewall Appliance - 8 Port	DQ-FW-02-SSC-5654	Firewall	SonicWall TZ670 High Availability Firewall - 8 Port x RJ-45- 10/100/1000Base-T, 10GBase-X - 10 Gigabit Ethernet - DES, 3DES, MD5, SHA-1, AES (128-bit), AES (192-bit), AES (256-bit) - 2 Total Expansion Slots - Desktop, Rack-mountable - TAA Compliant
DQHWR - SonicWall TZ270 - Firewall Appliance - 8 Port w/3-year Secure Upgrade + Adv Ed	DQ-FW-02-SSC-6845	Firewall	SonicWall TZ270 Network Security/Firewall Appliance - 10/100/1000Base-T - Gigabit Ethernet - DES, 3DES, MD5, SHA-1, AES (128-bit), AES (192-bit), AES (256-bit) - 8 x RJ-45 Port - 3 Year Secure Upgrade Plus Advanced Edition - Desktop, Rack-mountable
DQHWR - SonicWall 3-year Advanced Protection Service Suite for TZ670	DQ-FW-02-SSC-5549	Advanced Protection Licenses	Sold with equipment. Required to operate some equipment. License updates are considered firmware and will be treated as firmware under infrastructure equipment according to Addendum B.

Infrastructure Equipment			
Equipment Manufacturer	Product Code	Category	Supported Features
Sonic Wall			
DQSWR - SonicWall HA Upgrade for TZ570 - License	DQ-FW-02-SSC-5891	Advanced Protection Licenses	Sold with equipment. Required to operate some equipment. License updates are considered firmware and will be treated as firmware under infrastructure equipment according to Addendum B.
DQSWR - SonicWall SonicWall Advanced Protection Service Suite for TZ270 - 3-year - License	DQ-FW-02-SSC-6651	Advanced Protection Licenses	Sold with equipment. Required to operate some equipment. License updates are considered firmware and will be treated as firmware under infrastructure equipment according to Addendum B.
DQSWR - SonicWall 3-year Advanced Protection Service Suite for 02-SSC-2829, 02-SSC-6385, 02-SSC-6792, 02-SSC-6794, 02-SSC-7257 - License	DQ-FW-02-SSC-6395	Advanced Protection Licenses	Sold with equipment. Required to operate some equipment. License updates are considered firmware and will be treated as firmware under infrastructure equipment according to Addendum B.
DQSWR - SonicWall HA Upgrade for TZ470 - License	DQ-FW-02-SSC-8053	Advanced Protection Licenses	Sold with equipment. Required to operate some equipment. License updates are considered firmware and will be treated as firmware under infrastructure equipment according to Addendum B.

Infrastructure Equipment			
Equipment Manufacturer	Product Code	Category	Supported Features
Sonic Wall			
DQHWR - SonicWall 3-year Advanced Protection Service Suite for TZ570	DQ-FW-02-SSC-5561	Advanced Protection Licenses	Sold with equipment. Required to operate some equipment. License updates are considered firmware and will be treated as firmware under infrastructure equipment according to Addendum B.
DQSWR - SonicWall 3-year Advanced Protection Service Suite for 02-SSC-2825, 02-SSC-6443, 02-SSC-6817, 02-SSC-6819, 02-SSC-7281 + 24x7 Support - License	DQ-FW-02-SSC-6531	Advanced Protection Licenses	Sold with equipment. Required to operate some equipment. License updates are considered firmware and will be treated as firmware under infrastructure equipment according to Addendum B.
DQSWR- SonicWall Advanced Protection Service Suite for NSa 2700 - 3-year - License	DQ-FW-02-SSC-6907	Advanced Protection Licenses	Sold with equipment. Required to operate some equipment. License updates are considered firmware and will be treated as firmware under infrastructure equipment according to Addendum B.
DQSWR - SonicWall Advanced Protection Service Suite for 02-SSC-4326, 02-SSC-7368, 02-SSC-8718, 02-SSC-8719 - 3-year - License	DQ-FW-02-SSC-6910	Advanced Protection Licenses	Sold with equipment. Required to operate some equipment. License updates are considered firmware and will be treated as firmware under infrastructure equipment according to Addendum B.

Infrastructure Equipment			
Equipment Manufacturer	Product Code	Category	Supported Features
Sonic Wall			
DQSWR - SonicWall HA Upgrade for TZ270 - License	DQ-FW-02-SSC-8051	Advanced Protection Licenses	Sold with equipment. Required to operate some equipment. License updates are considered firmware and will be treated as firmware under infrastructure equipment according to Addendum B.
DQSWR - SonicWall HA Upgrade for TZ370 - License	DQ-FW-02-SSC-8052	Advanced Protection Licenses	Sold with equipment. Required to operate some equipment. License updates are considered firmware and will be treated as firmware under infrastructure equipment according to Addendum B.
DQSWR - SonicWall HA Upgrade for NSa 2700 - License	DQ-FW-02-SSC-8389	Advanced Protection Licenses	Sold with equipment. Required to operate some equipment. License updates are considered firmware and will be treated as firmware under infrastructure equipment according to Addendum B.
DQSWR - SonicWall HA Upgrade for NSa 3700 - License	DQ-FW-02-SSC-8724	Advanced Protection Licenses	Sold with equipment. Required to operate some equipment. License updates are considered firmware and will be treated as firmware under infrastructure equipment according to Addendum B.

Infrastructure Equipment			
Equipment Manufacturer	Product Code	Category	Supported Features
Sonic Wall			
DQSWR - SonicWall Advanced Protection Service Suite for NSa 4700 - 3-year - License	DQ-FW-02-SSC-9227	Advanced Protection Licenses	Sold with equipment. Required to operate some equipment. License updates are considered firmware and will be treated as firmware under infrastructure equipment according to Addendum B
DQSWR - SonicWall Advanced Protection Service Suite for NSa 6700 - 3-year - License	DQ-FW-02-SSC-9302	Advanced Protection Licenses	Sold with equipment. Required to operate some equipment. License updates are considered firmware and will be treated as firmware under infrastructure equipment according to Addendum B
DQSWR - SonicWall Advanced Protection Service Suite for 02-SSC-1715, 02-SSC-3919, 02-SSC-3921, 02-SSC-4330 - 3-year - License	DQ-FW-02-SSC-9878	Advanced Protection Licenses	Sold with equipment. Required to operate some equipment. License updates are considered firmware and will be treated as firmware under infrastructure equipment according to Addendum B
DQSWR - SonicWall Stateful High Availability Upgrade - license - 1 license	DQ-FW-02-SSC-5889	Advanced Protection Licenses	Sold with equipment. Required to operate some equipment. License updates are considered firmware and will be treated as firmware under infrastructure equipment according to Addendum B

Infrastructure Equipment			
Equipment Manufacturer	Product Code	Category	Supported Features
Sonic Wall			
DQSWR - SonicWall Advanced Protection Service Suite for 02-SSC-1715, 02-SSC-3919, 02-SSC-3921, 02-SSC-4330 - 3-year - License	DQ-AP-HK1Y0E	Extended Warranty	Sold with equipment. Required on equipment whose original warranty has expired.
DQHWR - SonicWALL Transceiver 1GB-SX SFP Short Haul Fiber - 1 x 1000Base-SX Network	DQ-01-SSC-9789	Fiber	Sold with equipment. Faulty equipment is replaced and the replacement is paid for by the Customer or covered by warranty.
DQHWR - SonicWALL Transceiver 10GB-SR SFP+ Short Reach Fiber Module Multi-Mode No Cable - 1 x 10GBase-SR Network	DQ-FW-01-SSC-9785	Fiber	Sold with equipment. Faulty equipment is replaced and the replacement is paid for by the Customer or covered by warranty.
Meraki			
DQHWR - Meraki MR28 - AP Appliance	DQ-AP-MR28-HW	Wi-Fi	Meraki MR28 Dual Band 802.11ax 1.50 Gbit/s Wireless Access Point - 2.40 GHz, 5 GHz - Internal - MIMO Technology - 1 x Network (RJ-45) - Gigabit Ethernet - Bluetooth 5 - 15 W - Desktop
DQHWR - Meraki MR36 - AP Appliance	DQ-AP-MR36-HW	Wi-Fi	Meraki MR36 802.11ax 1.70 Gbit/s Wireless Access Point - 2.40 GHz, 5 GHz - MIMO Technology - 1 x Network (RJ-45) - Gigabit Ethernet - Desktop, Ceiling Mountable, Wall Mountable, Rail-mountable

Infrastructure Equipment			
Equipment Manufacturer	Product Code	Category	Supported Features
Meraki			
DQHWR - Meraki MS120-48LP Ethernet Switch - 48 Ports	DQ-SW-MS120-48LP-HW	Switch	Meraki MS120-48LP ENET Switch - 48 Ports - Manageable - Gb ENET - 10/100/1000Base-T - 2 Layer Supported - Modular - 4 SFP Slots - 477 W Power Consumption - Twisted Pair, Optical Fiber - 1U High - Rack-mountable, Desktop - Lifetime Limited Warranty
DQHWR - Meraki MS120-8LP 1G L2 Cloud Managed 8x GigE 64W PoE Switch - 8 Ports	DQ-SW-MS120-8LP-HW	Switch	Meraki MS120-8LP 1G L2 Cloud Managed 8x GigE 64W PoE Switch - 8 Ports - Manageable - Gb Ethernet - 2 Layer Supported - Modular - 2 SFP Slots - 88 W Power Consumption - Twisted Pair, Optical Fiber - Wall Mountable, Desktop - Lifetime Limited Warranty
DQHWR - Meraki MS130 Ethernet Switch - 24 Ports	DQ-SW-MS130-24P-HW	Switch	Meraki MS130 Ethernet Switch - 24 Ports - Manageable - Gigabit Ethernet - 10/100/1000Base-T, 1000Base-X - 2 Layer Supported - 4 SFP Slots - 370 W PoE Budget - Optical Fiber, Twisted Pair - PoE Ports - Rack-mountable
DQHWR - Meraki MS130 Ethernet Switch - 48 Port	DQ-SW-MS130-48P-HW	Switch	Meraki MS130 Ethernet Switch - 48 Ports - Manageable - 10 Gigabit Ethernet - 10/100/1000Base-T, 10GBase-X - 2 Layer Supported - 740 W PoE Budget - Optical Fiber, Twisted Pair - PoE Ports - Rack-mountable

Infrastructure Equipment			
Equipment Manufacturer	Product Code	Category	Supported Features
Meraki			
DQHWR - Meraki MS250-48 Cloud-Managed Switch - 48 Port	DQ-SW-MS250-48-HW	Switch	Cisco Meraki Cloud Managed MS250-48 - Switch - L3 - managed - 48 x 10/100/1000 + 4 x SFP+ - desktop, rack-mountable
DQHWR - Meraki MX95 Firewall Appliance	DQ-FW-MX95-HW	Firewall	Meraki MX95 Network Security/Firewall Appliance - 6 Port - 2.5GBase-T, 10GBase-X - 10 Gigabit Ethernet - 5 x RJ-45 - 4 Total Expansion Slots - 1U - Rack-mountable
DQSWR - Meraki Enterprise Support for MS250-48 - 3-year - License	DQ-SW-LIC-MS250-48-3YR	Licenses	Sold with equipment. Required to operate some equipment. License updates are considered firmware and will be treated as firmware under infrastructure equipment according to Addendum B.
DQSWR - Meraki Enterprise Support for MS210-24 - 3-year - License	DQ-SW-LIC-MS210-24-3YR	Licenses	Sold with equipment. Required to operate some equipment. License updates are considered firmware and will be treated as firmware under infrastructure equipment according to Addendum B.

Infrastructure Equipment			
Equipment Manufacturer	Product Code	Category	Supported Features
Ubiquiti			
DQHWR - Ubiquiti UniFi6 Enterprise - AP Appliance	DQ-AP-U6-Enterprise-US	Wi-Fi	Ubiquiti UniFi6 Enterprise Multi-band IEEE 802.11 a/b/g/n/ac/ax 10.20 Gbit/s Wireless Access Point - 2.40 GHz, 5 GHz, 6 GHz - Internal - MIMO Technology - 1 x Network (RJ-45) - 2.5 Gigabit Ethernet - 22 W - Ceiling Mountable, Wall Mountable
DQHWR - Ubiquiti UniFi U6-LR - AP Appliance	DQ-AP-U6-LR-US	Wi-Fi	Ubiquiti UniFi 6 802.11ax 2.93 Gbit/s Wireless Access Point - 2.40 GHz, 5 GHz - MIMO Technology - 1 x Network (RJ-45) - Gigabit Ethernet - Bluetooth 5 - 16.50 W - Wall Mountable, Ceiling Mountable
DQHWR - Ubiquiti UniFi 6 Professional - AP Appliance	DQ-AP-U6-PRO-US	Wi-Fi	Ubiquiti UniFi 6 Professional U6 Pro Dual Band 802.11ax 5.30 Gbit/s Wireless Access Point - Indoor - 2.40 GHz, 5 GHz - Internal - MIMO Technology - 1 x Network (RJ-45) - Gigabit Ethernet - 13 W - Wall Mountable, Ceiling Mountable - IP54
DQHWR - Ubiquiti Ethernet Switch - 5 Ports	DQ-SW-USW-Flex-Mini	Switch	Ubiquiti Ethernet Switch - 5 Ports - Manageable - 2 Layer Supported - Twisted Pair - Desktop - 1 Year Limited Warranty
DQHWR - Ubiquiti Layer 3 Switch - 24 Ports	DQ-SW-USW-PRO-24-POE	Switch	Ubiquiti Layer 3 Switch - 24 Ports - Manageable - 3 Layer Supported - Modular - 50 W Power Consumption - 400 W PoE Budget - Optical Fiber, Twisted Pair - 1U High - Rack-mountable - 1 Year Limited Warranty

Infrastructure Equipment			
Equipment Manufacturer	Product Code	Category	Supported Features
Ubiquiti			
DQHWR - Ubiquiti Pro Max Layer 3 Switch - 48 Ports	DQ-SW-USW-Pro-Max-48-PoE	Switch	Ubiquiti Layer 3 Pro Max Switch 48 PoE - Ethernet In-Band - Universal input, 100 240V AC, 50/60 Hz USP RPS DC input/ 32 GbE RJ45 ports, 16 1/2.5 GbE RJ45 ports, 4 10G SFP+ ports
DQHWR - Ubiquiti Switch Enterprise 24-port, Layer 3 PoE switch,	DQ-SW-USW-Enterprise-24-PoE	Switch	UNIFI 24-port, Layer 3 PoE switch, (12) 2.5GbE, PoE+ RJ45 ports and (12) GbE, PoE+ RJ45 ports, (2) 10G SFP+ ports, (1) USP RPS DC input for power redundancy, 400W total PoE availability, 1.3" LCM color touchscreen with AR switch management
DQHWR - Ubiquiti Switch Enterprise 48 PoE - 48 Ports Switch	DQ-SW-USW-Enterprise-48-PoE	Switch	Ubiquiti Switch Enterprise 48 PoE - 48 Ports - Manageable - 2.5 Gigabit Ethernet, 10 Gigabit Ethernet - 10GBase-X, 2.5GBase-T - 3 Layer Supported - Modular - 150 W Power Consumption - 720 W PoE Budget - Optical Fiber, Twisted Pair - PoE Ports
DQHWR - Ubiquiti Layer 3 Switch - 48 Port	DQ-SW-USW-Pro-48-PoE	Switch	Ubiquiti Layer 3 Switch - 48 Ports - Manageable - 3 Layer Supported - Modular - 50 W Power Consumption - 400 W PoE Budget - Optical Fiber, Twisted Pair - 1U High - Rack-mountable - 1 Year Limited Warranty

Infrastructure Equipment			
Equipment Manufacturer	Product Code	Category	Supported Features
Ubiquiti			
DQHWR - Ubiquiti UniFi Aggregation - switch - 8 ports - managed - rack-mountable	DQ-SW-USW-Aggregation	Switch	Ubiquiti UniFi Aggregation - Switch - managed - 8 x 10 Gigabit SFP+ - rack-mountable
DQHWR - Ubiquiti PoE Adapter (15W)	DQ-U-POE-af	Power over Ethernet (POE)	Ubiquiti PoE Adapter (15W) 120 V AC, 230 V AC Input - 48 V DC, 320 mA Output - Ethernet Input Port(s) - Ethernet Output Port(s)
DQHWR - Ubiquiti PoE+ Adapter (30W)	DQ-U-POE-at	Power over Ethernet (POE)	Ubiquiti PoE+ Adapter (30W) 120 V AC, 230 V AC Input - 48 V DC Output - 1 x Gigabit Ethernet Input Port(s) - 1 x Gigabit PoE+ Output Port(s)
Aruba			
DQHWR - Aruba AP-MNT-W4	DQ-AP-Q9U25A	Wi-Fi	Aruba AP-MNT-W4 Surface Mount for Wireless Access Point - White - White
DQHWR - Aruba Instant On AP22 - AP Appliance	DQ-AP-R6M49A	Wi-Fi	Aruba Instant On AP22 802.11ax 1.66 Gbit/s Wireless Access Point - 2.40 GHz, 5 GHz - MIMO Technology - 1 x Network (RJ-45) - Gigabit Ethernet - PoE Ports - 10.10 W - Wall Mountable, Ceiling Mountable, Rail-mountable
DQHWR - Aruba Instant On AP25 - AP Appliance	DQ-AP-R9B27A	Wi-Fi	Aruba Instant On AP25 Dual Band 802.11ax 5.30 Gbit/s Wireless Access Point - Indoor - 2.40 GHz, 5 GHz - MIMO Technology - 1 x Network (RJ-45) - 2.5 Gigabit Ethernet - 20.10 W - Wall Mountable, Ceiling Mountable, Rail-mountable

Infrastructure Equipment			
Equipment Manufacturer	Product Code	Category	Supported Features
Aruba			
DQHWR - Aruba Instant On AP27 - AP Appliance	DQ-AP-S1T36A	Wi-Fi	Aruba Instant On AP27 Dual Band IEEE 802.11ax 1.46 Gbit/s Wireless Access Point - Outdoor - 2.40 GHz, 5 GHz - Internal - MIMO Technology - 1 x Network (RJ-45) - Gigabit Ethernet - 14.60 W - Wall Mountable, Pole-mountable - IP67
DQHWR - Aruba AP-505 - AP Appliance	DQ-AP-R2H29A	Wi-Fi	HPE AP-505 802.11ax 1.77 Gbit/s Wireless Access Point - 2.40 GHz, 5 GHz - 2 x Internal Antenna(s) - MIMO Technology - 1 x Network (RJ-45) - Gigabit Ethernet - Bluetooth 5 - Ceiling Mountable
DQHWR - Aruba Instant On 1930 48G Class4 PoE 4SFP/SFP+ 370W Switch - 48 Ports	DQ-SW-JL686B#ABA	Switch	Aruba Instant On 1930 48G Class4 PoE 4SFP/SFP+ 370W Switch- 48Ports Manageable Gb ENET 10Gb ENET - 10/100/1000Base-T, 10GBase-X - 4 Layer Supported- Modular-465.60 W Power Consumption-370 W PoE Budget- Optical Fiber
DQHWR - Aruba Instant On 1960 24G 20p Class4 4p Class6 PoE 2XGT 2SFP+ 370W Switch - 24 Ports	DQ-SW-JL807A#ABA	Switch	Aruba Instant On 1960 24G 20p Class4 4p Class6 PoE 2XGT 2SFP+ 370W Switch - 24 Ports - Manageable - 10 Gigabit Ethernet - 10GBase-T, 10GBase-X, 10/100/1000Base-T - 2 Layer Supported - Modular - 80 W Power Consumption - 370 W PoE Budget

Infrastructure Equipment			
Equipment Manufacturer	Product Code	Category	Supported Features
Aruba			
DQHWR - Aruba Instant On 1960 48G 40p Class4 8p Class6 PoE 2XGT 2SFP+ 600W Switch - 48 Ports	DQ-SW-JL809A#ABA	Switch	Aruba Instant On 1960 48G 40p Class4 8p Class6 PoE 2XGT 2SFP+ 600W Switch - 48 Ports - Manageable - 10 Gigabit Ethernet, Gigabit Ethernet - 10GBase-T, 10GBase-X, 10/100/1000Base-T - 2 Layer - Modular - 100 W Power Consumption - 600 W PoE Budget
DQHWR - Aruba 6100 48G Class4 PoE 4SFP+ 370W - 52 Ports	DQ-SW-JL675A#ABA	Switch	HPE Aruba 6100 48G Class4 PoE 4SFP+ 370W Managed Switch - 48 x 10/100/1000 (PoE+)+4 x 1 Gigabit/10 Gigabit SFP+ - rack-mountable - PoE+ (370 W) - 52 Port
DQHWR - Aruba Instant On 1930 24G Class4 PoE 4SFP/SFP+ 370W Switch - 24 Ports	DQ-SW-JL684B#ABA	Switch	Aruba Instant On 1930 24G Class4 PoE 4SFP/SFP+ 370W Switch - 24 Ports - Manageable - Gigabit ENET, 10 Gigabit ENET - 10/100/1000Base-T, 10GBase-X - 4 Layer Supported - Modular - 490 W Power Consumption - 370 W PoE Budget - Optical Fiber, Twisted Pair
Aruba Flush Mount Sleeve for Wireless Access Point	R6P90A	Sleeve	Sold with equipment. Faulty equipment is replaced and the replacement is paid for by the Customer or covered by warranty.
Aruba Mounting Adapter for Mounting Rail - Black - 2	JW044A	Mounting Adapter	Sold with equipment. Faulty equipment is replaced and the replacement is paid for by the Customer or covered by warranty.

Infrastructure Equipment			
Equipment Manufacturer	Product Code	Category	Supported Features
Wattbox			
DQHWR - Wattbox without Rackmount Kit	DQ-WB-300VB-IP-5		Intelligent Power Management- 5 Outlet
Wattbox with Rackmount Kit	KIT-WB-300VB-RM	Rack Mount Kit	Sold with equipment. Faulty equipment is replaced and the replacement is paid for by the Customer or covered by warranty.
UPS			
DQHWR - APC UPS Management Adapter - USB	DQ-UPS-AP9640	Un-interrupted Power Supply	APC by Schneider Electric UPS Management Adapter - USB
DQHWR - APC Back-UPS ES 8 Outlet 550VA 120V - 330 Watt	DQ-UPS-BE550G	Un- interrupted Power Supply	Back-UPS ES 8 Outlet 550VA 120V - 330 Watt - (4) NEMA 5-15R (Battery Backup); (4) NEMA 5-15R (Surge Protection) - Black
DQHWR - APC Smart-UPS 500VA - 1U Rack/Floor Mountable	DQ-UPS-SCL500RM1UC	Un- interrupted Power Supply	APC by Schneider Electric Smart-UPS 500VA Rack/Floor Mountable UPS - 1U Rack-mountable - AVR - 3 Hour Recharge - 2.70 Minute Stand-by - 120 V Input - 120 V AC Output - Sine Wave - Serial Port - 4 x NEMA 5-15R - 4 x Battery/Surge Outlet
DQHWR - APC Smart-UPS 2200VA LCD 120V US - Tower	DQ-UPS-SMT2200US	Un- interrupted Power Supply	APC by Schneider Electric Smart-UPS 2200VA LCD 120V US - Tower - 3 Hour Recharge - 8 Minute Stand-by - 120 V Input - 120 V AC Output - Sine Wave - USB - 2 x NEMA 5-20R, 8 x NEMA 5-15R - 10 x Battery/Surge Outlet

Infrastructure Equipment			
Equipment Manufacturer	Product Code	Category	Supported Features
UPS			
DQHWR - APC Smart-UPS Li-Ion, Short Depth 1000VA, 120V With SmartConnect - 2U Rack-mountable	DQ-UPS-SMTL1000RM2UC	Un- interrupted Power Supply	APC by Schneider Electric Smart-UPS Li-Ion, Short Depth 1000VA, 120V With SmartConnect (Not for sale in Vermont) - 2U Rack-mountable - 3 Hour Recharge - 120 V AC Input - 120 V AC Output - 6 x NEMA 5-15R
DQHWR -Smart-UPS C-Lithium Ion Short Depth 500VA	DQ-UPS-SCL500RM1UNC	Un- interrupted Power Supply	APC Smart-UPS, Line Interactive, 500VA, Lithium-ion, Rackmount 1U, 120V, 4x NEMA 5-15R outlets, Network Card, Short Depth
Axiom			
DQHWR - Axiom 10FT Ultra-Thin CAT6 (Blue)	DQ-C6BFSB-B10-AX	Cable	Sold with equipment. Faulty equipment is replaced and the replacement is paid for by the Customer or covered by warranty.
DQHWR - Axiom 1FT Ultra-Thin CAT6 (Blue)	DQ-C6BFSB-B1-AX	Cable	Sold with equipment. Faulty equipment is replaced and the replacement is paid for by the Customer or covered by warranty.
DQHWR - Axiom 20FT Ultra-Thin CAT6 (Blue)	DQ-C6BFSB-B20-AX	Cable	Sold with equipment. Faulty equipment is replaced and the replacement is paid for by the Customer or covered by warranty.
DQHWR - Axiom 2FT Ultra-Thin CAT6 (Blue)	DQ-C6BFSB-B2-AX	Cable	Sold with equipment. Faulty equipment is replaced and the replacement is paid for by the Customer or covered by warranty.

Infrastructure Equipment			
Equipment Manufacturer	Product Code	Category	Supported Features
Axiom			
DQHWR - Axiom 3FT Ultra-Thin CAT6 (Blue)	DQ-C6BFSB-B3-AX	Cable	Sold with equipment. Faulty equipment is replaced and the replacement is paid for by the Customer or covered by warranty.
DQHWR - Axiom 6FT Ultra-Thin CAT6 (Blue)	DQ-C6BFSB-B6-AX	Cable	Sold with equipment. Faulty equipment is replaced and the replacement is paid for by the Customer or covered by warranty.
DQHWR - Axiom 10FT Ultra-Thin CAT6 (Purple)	DQ-C6BFSB-P10-AX	Cable	Sold with equipment. Faulty equipment is replaced and the replacement is paid for by the Customer or covered by warranty.
DQHWR - Axiom 1FT Ultra-Thin CAT6 (Red)	DQ-C6BFSB-R1-AX	Cable	Sold with equipment. Faulty equipment is replaced and the replacement is paid for by the Customer or covered by warranty.
DQHWR - Axiom 2FT Ultra-Thin CAT6 (Red)	DQ-C6BFSB-R2-AX	Cable	Sold with equipment. Faulty equipment is replaced and the replacement is paid for by the Customer or covered by warranty.
DQHWR - Axiom 6FT Ultra-Thin CAT6 (Red)	DQ-C6BFSB-R6-AX	Cable	Sold with equipment. Faulty equipment is replaced and the replacement is paid for by the Customer or covered by warranty.
DQHWR - Axiom 10FT Ultra-Thin CAT6 (White)	DQ-C6BFSB-W10-AX	Cable	Sold with equipment. Faulty equipment is replaced and the replacement is paid for by the Customer or covered by warranty.

Infrastructure Equipment			
Equipment Manufacturer	Product Code	Category	Supported Features
Axiom			
DQHWR - Axiom 1FT Ultra-Thin CAT6 (White)	DQ-C6BFSB-W1-AX	Cable	Sold with equipment. Faulty equipment is replaced and the replacement is paid for by the Customer or covered by warranty.
DQHWR - Axiom 3FT Ultra-Thin CAT6 (White)	DQ-C6BFSB-W3-AX	Cable	Sold with equipment. Faulty equipment is replaced and the replacement is paid for by the Customer or covered by warranty.
DQHWR - Axiom 6FT Ultra-Thin CAT6 (White)	DQ-C6BFSB-W6-AX	Cable	Sold with equipment. Faulty equipment is replaced and the replacement is paid for by the Customer or covered by warranty.
DQHWR - Aruba Instant On 1G SFP LC SX 500m OM2 MMF Transceiver	DQ-SW-R9D16A	Cable	Sold with equipment. Faulty equipment is replaced and the replacement is paid for by the Customer or covered by warranty.
DQHWR - Aruba Instant On 10G SFP+ LC SR 300m OM3 MMF Transceiver	DQ-SW-R9D18A	Cable	Sold with equipment. Faulty equipment is replaced and the replacement is paid for by the Customer or covered by warranty.
DQHWR - Axiom 10FT Ultra-Thin CAT6 (Red)	DQ-C6BFSB-R10-AX	Cable	Sold with equipment. Faulty equipment is replaced and the replacement is paid for by the Customer or covered by warranty.
DQHWR - Axiom 3FT Ultra-Thin CAT6 (Gray)	DQ-C6BFSB-G3-AX	Cable	Sold with equipment. Faulty equipment is replaced and the replacement is paid for by the Customer or covered by warranty.

SSL/VPN Licenses			
License	Product Code	Category	Supported Features
SonicWall			
DQHWR - SonicWALL Firewall SSL VPN for 15 Users	DQ-VPN-01-SSC-6111	SSL VPN	SonicWall License - SonicWALL Firewall SSL VPN - License 15 User - TAA Compliant
DQHWR - SonicWall UTM SSL VPN for 1 User	DQ-VPN-01-SSC-8629	SSL VPN	SonicWall UTM SSL VPN for SOHO 250 Wireless-N, TZ350 Wireless-AC, TZ400W, TZ500W, TZ600 - License - 1 User - TAA Compliant
DQHWR - SonicWall UTM SSL VPN for 5 Users	DQ-VPN-01-SSC-8630	SSL VPN	SonicWall UTM SSL VPN for TZ; NSA; SuperMassive - License - 5 User - TAA Compliant
DQHWR - SonicWall UTM SSL VPN for 10 Users	DQ-VPN-01-SSC-8631	SSL VPN	SonicWall UTM SSL VPN for TZ; NSA; SuperMassive - License - 10 User - TAA Compliant
DQHWR - SonicWall UTM SSL VPN for 25 Users	DQ-VPN-01-SSC-8632	SSL VPN	SonicWall UTM SSL VPN for TZ; NSA; SuperMassive - License - 25 User - TAA Compliant

EQUIPMENT ELIGIBLE FOR MONITORING SERVICES (NOT ELIGIBLE FOR MANAGED SERVICES OR CO-MANAGED SERVICES)

Dynamic Quest can monitor if equipment is on-line or not (called “Up/Down”) as long as the following criteria are met:

- 1) The equipment must have a IP address accessible by Dynamic Quest; and,
- 2) The Customer must have Dynamic Quests “remote eyes” equipment installed on their network.

The table lists the type of equipment Dynamic Quest can or cannot monitor.

Types of equipment supported by Dynamic Quest	Types of equipment not supported by Dynamic Quest
• Firewalls • Servers • Switches – Layer 2 and Layer 3 • Wi-Fi	• Alarm Systems • Camaras • Factory Equipment • Fire & Security Systems • Generators • Point of Sale Systems • Printers • Scanners • SD-WAN • Shredders • Voice Systems • VoIP Systems • Workstations

If the Customer wants Dynamic Quest to monitor more than just Up/Down alarms, then Dynamic Quest can work with the Customer to on-board the specific equipment utilizing SNMP or other protocol. The work to on-board equipment for monitoring would be a separately funded project in accordance with Addendum E.

This Addendum explains the service to be provided by Dynamic Quest. This Addendum may be adjusted at any time by Dynamic Quest for accuracy. Please contact your sales representative or go to our on-line service description site for the latest service description.

https://info.dynamicquest.com/service_description